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COMPLETE

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Page 1: Ninth Session of the OEWG on Ageing23-26 July 2018, UN Headquarters, New York

**Q1** Name of the organization:

SOLIMAI società cooperativa sociale a r.l.  
T.A.M. - Telefono Anziani Maltrattati

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**Q2** The purpose of the organization:

Solimai provides non residential services for elderly people in need of care.  
Among these, T.A.M. – Telefono Anziani Maltrattati, is dedicated to the abuse issue. T.A.M. is a helpline service collecting reports and managing abuse cases perpetrated against the elderly throughout Italy.  
Beside this main activity, T.A.M.'s mission is to increase awareness around the topic (both in private and public settings), favour the adoption of preventive attitudes and sensitize professionals, informal carers and civil society.

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**Q3** Information as to the programmes and activities of the organization in areas relevant to the human rights of older persons:

T.A.M. is a member of AGE – Platform Europe's task force on Dignified Ageing and regularly participates to meetings and seminars organized by AGE and the UN Human Rights Regional Office in Europe. Topics discussed and developed are such as protection against abuse, quality of Long Term Services for the older, protections of the rights of the elderly, transition from residential care to home based care, ect.  
At regional level T.A.M. regularly organizes meetings with professional organizations and students in order to raise awareness on the issue of abuse, to disseminate results of EU projects on the subject of LTC, to commit people on the issue of high quality training and prevention

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## Application Form for Accreditation to the Open-ended Working Group on Ageing (OEWG)

### Q4 Confirmation of the activities of the organization at the national, regional or international level:

#### International level

Seminar: Human Rights of Older Persons

European Expert and Stakeholder Meeting to Provide Inputs for the 9th Session of the Open-ended Working Group on Ageing  
12-13 April 2018

Bruxelles

Meeting: What right to long-term care for older people?

Meeting of AGE's task force on Dignified Ageing

8 march 2018

Bruxelles

Forum: Making the right to palliative care a reality for older people

2nd PACE User Forum organized jointly with AGE's task force on Dignified Ageing

9 march 2018

Bruxelles

Event: the EU Contribution to the WHO global campaign to combat ageism

9 November 2017

Bruxelles

Joint Meeting: Joint meeting of AGE's task forces on Human Right and Dignified Ageing

13 June 2017

Bruxelles

Round Table: on the protection and support of victims of elder abuse

Brussels office of the Council of Europe

14 June 2017

Bruxelles

#### Regional level

Meeting with students: Long Term Care Services and the prevention of elder abuse

Professional Institute "G. Ceconi"

Meeting with 5th year classes

30 November 2017

Meeting with students: Elder abuse: what, where and how

Professional Institute "G. Ceconi"

Meeting with 4th year classes

27 January 2017

Meeting with social assistants: Elder abuse: quality in care services and mistreatment prevention

Local Social District of Upper Friuli Venezia Giulia Region

29 November 2016

Meeting with social assistants: Elder abuse: quality in care services and mistreatment prevention

Local Social District of Trieste

9 June 2016

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**Q5** A list of members of the governing body of the organization and their countries of nationality:

Roberto Cicuto - legal representative - Italy  
Francesca Carpenedo - T.A.M. coordinator - Italy  
Giuliana Rizzato - Italy

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**Q6** List of financial sources and contributions, including governmental contributions:

T.A.M. helpline is granted an annual contribution of euros 15.000,00 by Region Friuli Venezia Giulia.  
Other costs not covered by the contribution are self-financed

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**Q7** Copies of the annual or other reports of the organization with financial statements (File size limit is 16MB):

**SOLIMAI Bilancio 2016.doc (316KB)**

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**Q8** Please attach additional copies if needed (File size limit is 16MB):

**Bilancio Sociale 2016.docx (462.5KB)**

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**Q9** Please attach additional copies if needed (File size limit is 16MB):

**Respondent skipped this question**

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**Q10** A description of the membership of the organization, indicating the total number of members, the names of organizations that are members and their geographical distribution:

Solimai is a small entity of 10 share holders.  
8 of them are regularly employed as educators and administrative personnel.  
4 volunteers support Francesca Carpenedo in the activity (management of abuse cases and organization of meetings) of T.A.M. helpline

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**Q11** A copy of the constitution and/or by-laws of the organization (File size limit is 16MB):

**Atto.pdf (93.5KB)**

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**Q12** Please attach additional copies if needed (File size limit is 16MB):

**Storico TAM\_english.pdf (806.7KB)**

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**Q13** Please attach additional copies if needed (File size limit is 16MB):

**Respondent skipped this question**

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**Q14** Contact information:

First Name	<b>francesca</b>
Last Name	<b>carpenedo</b>
Full Legal Address	<b>via pacifico valussi 32</b>
Address 2	<b>33100</b>
City/Town	<b>udine</b>
Country	<b>italy</b>
Email Address	<b>info@solimai.it</b>
Phone Number	<b>+39 432 235114</b>

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**Q15** Website

[www.solimai.it](http://www.solimai.it)

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